

# Release Notes - v2.25.26

**Firmware:** CHR101.img (MD5: 621ba8fb69e70c4eb593357d224b48f5)

## Improvements & Fixes

- Minor improvements.
- Improved file naming format: Filenames now use the YYYYMMDD\_HHMMSS format for easier sorting and identification of recordings.
- Added support email: The support contact is now available in the Settings menu for faster assistance.

## Version History

v2.25.24

- Resolved a system freeze issue that could occur due to weak or unstable signals from certain older source devices.

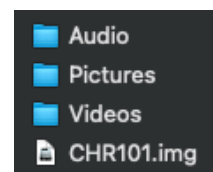
## Firmware Update Instructions

### Preparation:

1. Extract the contents of the ZIP file. You should see the CHR101.img.
2. Copy the **CHR101.img** file directly to the **root directory** of your **USB flash drive**.

### Update Process:

1. Insert the USB flash drive into the recorder.
2. Press the recorder **HOME button** > **Settings**, press **OK**, then use the **▲** button to quickly find and select **"Upgrade Firmware"**.
3. If the firmware is recognized, you should see **"Available"** next to **"Upgrade Firmware"**.  
**If the firmware is not recognized, please try unplugging and reinserting the USB drive multiple times, or ensure that the firmware file is located in the root directory of the USB drive.**
4. After the firmware update, we recommend restoring the default settings. To do so, press the **HOME button** > **Settings**, press **OK**, then use the **▲** button to quickly find and select **"Reset to Default"**.



## Important Notes:

1. Do not rename the firmware file, as this may prevent recognition.
2. Do not turn off the power or remove the USB flash drive during the update, as this may cause system damage.
3. The system will automatically save and stop recording when detecting an unstable signal or signal change. Recording will resume once the signal stabilizes.  
**This may result in multiple video files. To merge them, you can use third-party video editing software such as Avidemux, CapCut, or similar applications.**

If you encounter any issues with the update, please contact our technical support team at [support@port-ta.com](mailto:support@port-ta.com)